

Claim Lodged Under Guarantee Issued User Guide
**Oracle Banking Trade Finance Process
Management**

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Oracle Banking Trade Finance Process Management - Claim Lodged Under Guarantee Issued User Guide
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Contents

Oracle Banking Trade Finance Process Management	1
Overview.....	1
Benefits.....	1
Key Features	1
Claim Lodged Under Guarantee Issued	2
Common Initiation Stage.....	2
Registration.....	3
Application Details	5
Guarantee Details.....	6
Miscellaneous.....	8
Document Linkage.....	9
Scrutiny	13
Main Details	15
Claim Details	21
Document Details	25
Additional Fields	28
Advices	30
Additional Details.....	33
Summary	43
Data Enrichment	46
Main Details.....	48
Claim Details	48
Document Details	48
Additional Fields	49
Advices	50
Refer to Advices	50
Additional Details.....	50
Preview Message	52
Settlement Details	54
Summary	56
Multi Level Approval.....	58
Re-Key Authorization.....	59
Reference and Feedback	63
References.....	63
Documentation Accessibility.....	63
Feedback and Support.....	63

Oracle Banking Trade Finance Process Management

Welcome to the Oracle Banking Trade Finance Process Management (OBTFPM) User Guide. This guide provides an overview on the OBTFPM application and takes you through the various steps involved in creating and processing Trade Finance transactions.

This document will take you through following activities in OBTFPM:

- To create and handle Trade Finance transaction.
- Help users to conveniently create and process Trade Finance transaction.

Overview

OBTFPM is a trade finance middle office platform, which enables bank to streamline the trade finance operations. OBTFPM enables the customers to send request for new trade finance transaction either by visiting the branch (offline channels) or through SWIFT/Trade Portal/other external systems (online channels).

Benefits

OBTFPM helps banks to manage Trade Finance operations across the globe in different currencies. OBTFPM allows you to:

- Handle all Trade Finance transactions in a single platform.
- Provides support for limit verification and limit earmarking.
- Provide amount block support for customer account.
- Provides acknowledgement to customers.
- Enables the user to upload related documents during transaction.
- Enables to Integrate with back end applications for tracking limits, creating limit earmarks, amount blocks, checking KYC, AML and Sanction checks status.
- Create, track and close exceptions for the above checks.
- Enables to use customer specific templates for fast and easy processing of trade transactions that reoccur periodically.

Key Features

- Stand-alone system that can be paired with any back end application.
- Minimum changes required to integrate with bank's existing core systems.
- Faster time to market.
- Capable to interface with corporate ERP and SWIFT to Corporate.
- Highly configurable based on bank specific needs.
- Flexibility in modifying processes.

Lodge Claim Guarantee Issued

As part of Lodge Claim - Guarantee Issued process, the applicant can lodge a claim against the Guarantee/SBLC issued.

The various scenarios to lodge the complaint against the guarantee issued:

- Claim received from beneficiary directly at Issuing Bank
- Claim received from the Counter Issuing Bank (CIB) at Counter - Counter Issuing Bank (enable SWIFT STP)
- Claim received from LIB at CIB (enable SWIFT STP)
- Claim received from advising bank/ATB at ISB (enable SWIFT STP)
- Claim received from beneficiary bank through a swift message at ISB (enable SWIFT STP)
- Claim received at the LIB to be claimed with CIB-Enable SWIFT STP
- Claim received from LIB at CIB to be claimed from CCIB- Enable SWIFT STP

In the subsequent sections, let's look at the details for Lodge Claim - Guarantee Issuance process:

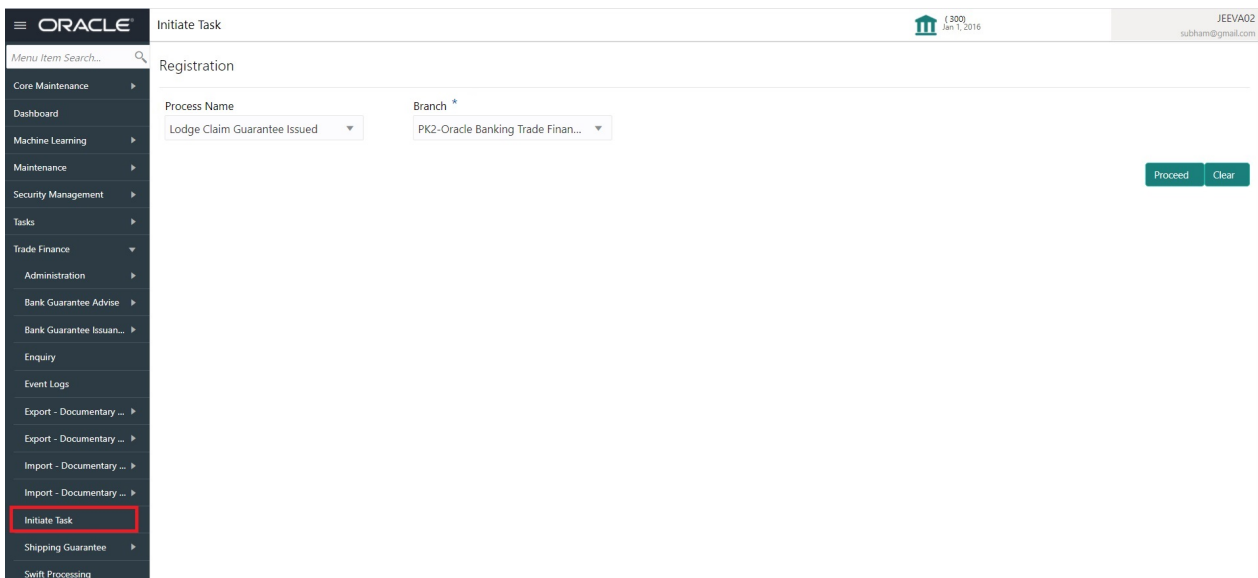
This section contains the following topics:

Common Initiation Stage	Registration
Scrutiny	Data Enrichment
Multi Level Approval	

Common Initiation Stage

The user can initiate the new claim under Guarantee Issued request from the common Initiate Task screen.

1. Using the entitled login credentials, login to the OBTFPM application.
2. Click **Trade Finance > Initiate Task**.



Provide the details based on the description in the following table:

Field	Description
Process Name	Select the process name to initiate the task.
Branch	Select the branch.

Action Buttons

Use action buttons based on the description in the following table:

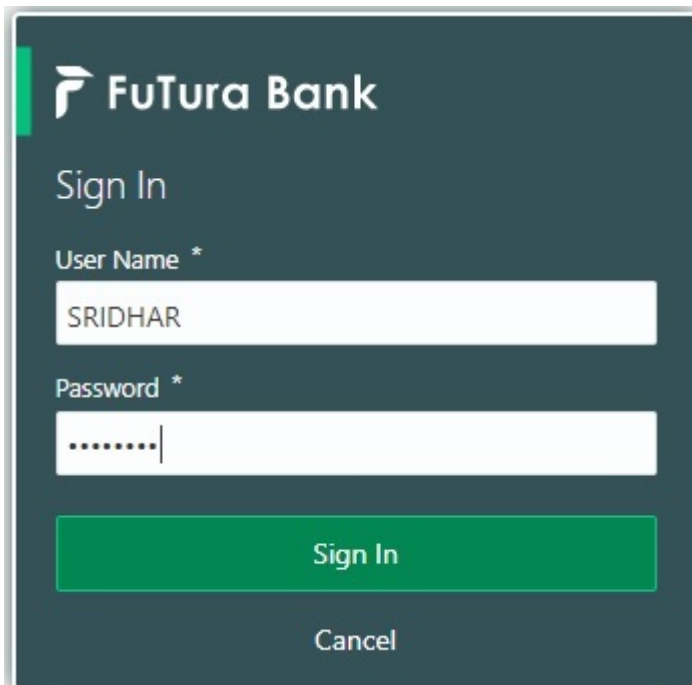
Field	Description
Proceed	Task will get initiated to next logical stage.
Clear	The user can clear the contents update and can input values again.

Registration

During the Registration stage, the user can register a claim request against the Guarantee/SBLC issued.

The user can capture the basic details of the application, check the signature of the applicant and upload the related documents of the applicant.

1. Using the entitled login credentials for registration stage, login to the OBTFPM application.



FuTura Bank

Sign In

User Name *

SRIDHAR

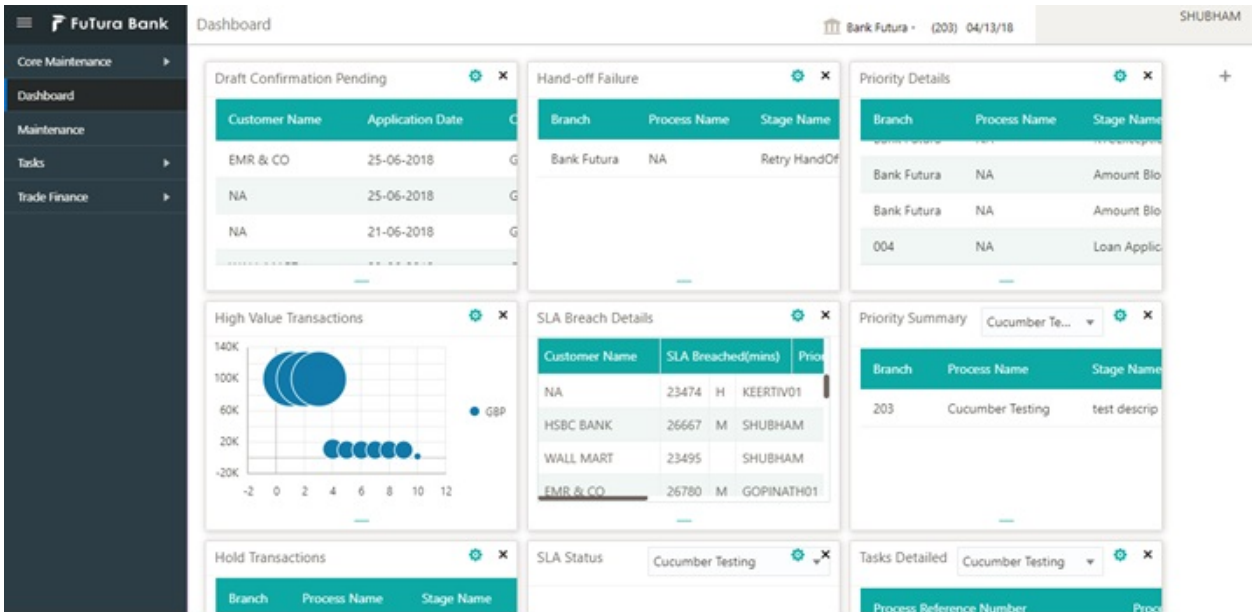
Password *

.....

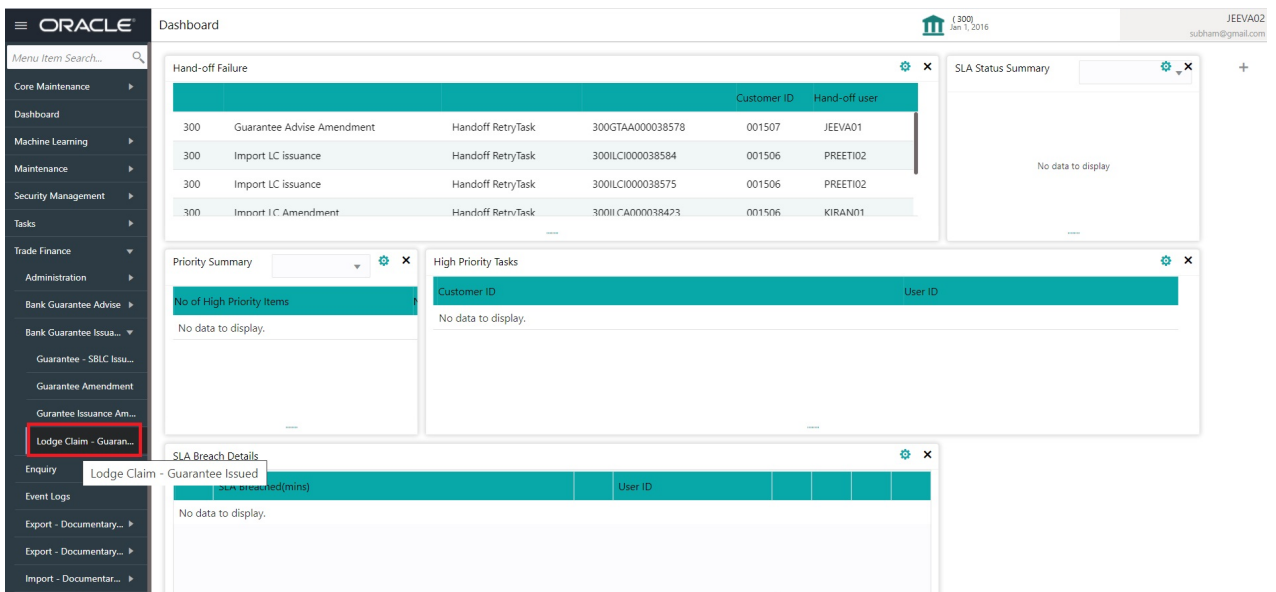
Sign In

Cancel

2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.

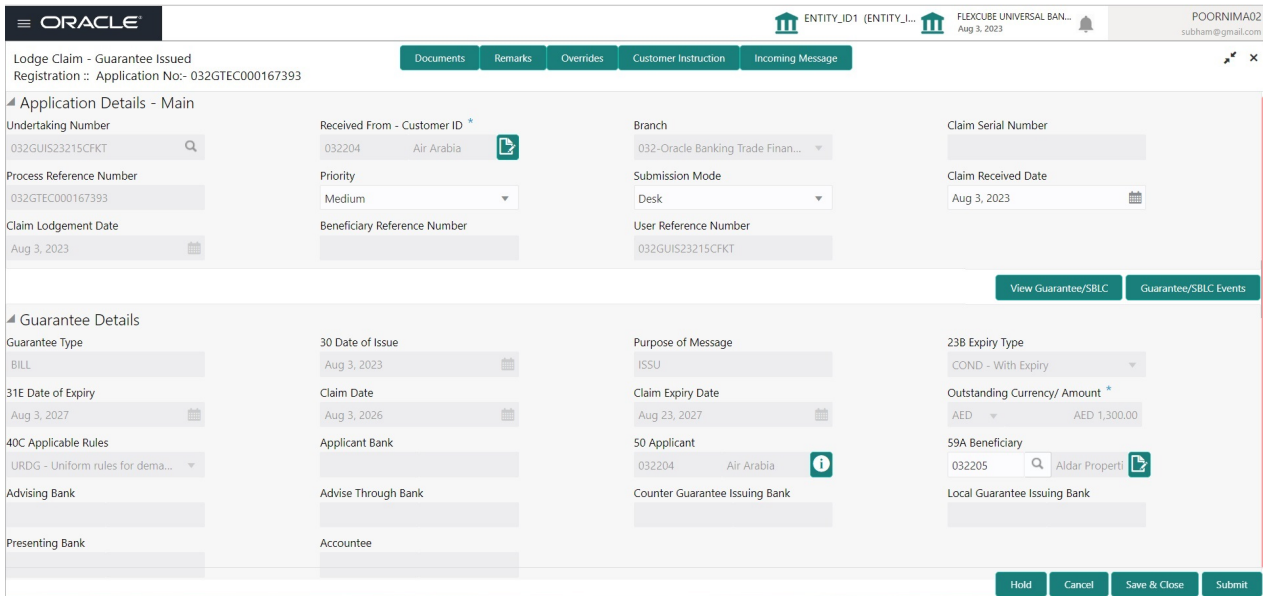


3. Click Trade Finance> Bank Guarantee Issuance > Lodge Claim - Guarantee Issued.




The Registration stage has two sections Application Details and Guarantee Details. Let's look at the registration screens below:

Application Details



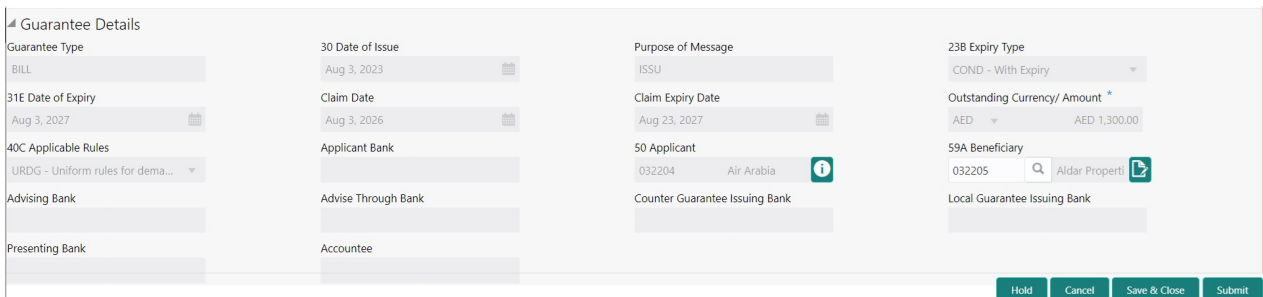
Provide the Application Details based on the description in the following table:

Field	Description	Sample Values
Undertaking Number	User can enter the undertaking number. The user can also search the undertaking number through LOV search.	
Customer ID/ Name	Read only field. System defaults the Customer ID/ Name from Guarantee/ SBLC Issuance.	001345
Branch	Customer's home branch will be displayed. Read only field. System defaults the home branch from Guarantee/ SBLC Issuance.	203-Bank Futura -Branch FZ1
Claim Serial Number	Read only field. System defaults the claim serial number from Guarantee/ SBLC Issuance. This should be the latest claim number available in back-end system +1.	
Process Reference Number	Read only field. Unique sequence number for the transaction. This is auto generated by the system based on process name and branch code.	203GTEISS000 001134
Priority	Priority maintained will be populated as either 'Low or Medium or High'. If priority is not maintained for a customer, 'Medium' priority will be defaulted. The user can change the priority.	High

Field	Description	Sample Values
Submission Mode	Select the submission mode of Guarantee Issuance request. By default the submission mode will have the value as 'Desk'. Desk - Request received through Desk Fax - Request received through Fax Email - Request received through Email	Desk
Claim Received Date	By default, the application will display branch's current date. Date on which claim is received. The user can change the date.	04/13/2018
Claim Lodgement Date	By default, the application will display branch's current date. Read only field.  Note Future date and back date selection is not allowed.	04/13/2018
Beneficiary Reference Number	Read only field. System defaults the 'Beneficiary Reference number' if available.	
User Reference Number	Read only field. System defaults the user reference number, depending on the selection of Undertaking Number.	PK2GUI121144 0001

Guarantee Details

Registration user can provide Guarantee details in this section. Alternately, guarantee details can be provided by Scrutiny user.




The screenshot shows a 'Guarantee Details' form with the following fields and values:

- Guarantee Type: BILL
- 30 Date of Issue: Aug 3, 2023
- Purpose of Message: ISSU
- 23B Expiry Type: COND - With Expiry
- 31E Date of Expiry: Aug 3, 2027
- Claim Date: Aug 3, 2026
- Claim Expiry Date: Aug 23, 2027
- Outstanding Currency/ Amount: AED 1,300.00
- 40C Applicable Rules: URDG - Uniform rules for dema...
- Applicant Bank: [Empty]
- 50 Applicant: 032204 Air Arabia
- 59A Beneficiary: 032205 Aldar Properti
- Advising Bank: [Empty]
- Advise Through Bank: [Empty]
- Counter Guarantee Issuing Bank: [Empty]
- Local Guarantee Issuing Bank: [Empty]
- Presenting Bank: [Empty]
- Accountee: [Empty]

Provide the Guarantee Details based on the description in the following table:

Field	Description	Sample Values
Guarantee Type	Read only field. System defaults the value from Guarantee/ SBLC Issuance.	ADVP

Field	Description	Sample Values
Date of Issue	Read only field. System defaults the value from Guarantee/ SBLC Issuance.	04/13/18
Purpose of message	Read only field. System defaults the purpose of message from Guarantee/ SBLC Issuance.	
Expiry Type	Read only field. This field indicates whether undertaking has specified expiry date or is open-ended. System defaults the expiry type from Guarantee/ SBLC Issuance.	
Date Of Expiry	Read only field. Expiry date of the Guarantee Issuance. System defaults the expiry date from Guarantee/ SBLC Issuance.	09/30/18
Claim Date	Read only field. System defaults the claim date from Guarantee/ SBLC Issuance.	04/13/2018
Claim Expiry Date	Read only field. System defaults the claim expiry date from Guarantee/ SBLC Issuance.	04/13/2018
Outstanding Currency/ Amount	Read only field. System defaults the outstanding currency and amount from Guarantee/ SBLC Issuance.	
Applicable Rules	Rules for Guarantee. Read only field. System defaults the value from Guarantee/ SBLC Issuance.	URDG - Uniform rules for demand guarantees
Applicant Bank	Read only field. System defaults the applicant bank details from Guarantee/ SBLC Issuance.	001345 Nestle
Applicant	Read only field. System defaults the applicant from Guarantee/ SBLC Issuance.	001345 Nestle
Beneficiary	System defaults the beneficiary from Guarantee/ SBLC Issuance. User can modify the beneficiary if required. Alternatively, click Search to search and select the beneficiary from the look-up.	001345 Nestle

Field	Description	Sample Values
Advising Bank	Read only field. System defaults the advising bank if available.	001343 - Bank Of America
Advising Through Bank	Read only field. System defaults the advising through bank if available.	Advising Bank Reference
Counter Guarantee Issuing Bank	Read only field. System defaults the counter guarantee issuing through bank if available.	
Local Guarantee Issuing Bank	Read only field. System defaults the local guarantee issuing bank if available.	
Presenting Bank	Read only field. System defaults the presenting bank reference if available.  Note Currently this field is not available in OBTF.	
Accountee	Read only field. System defaults the accountee name if available.	

Miscellaneous

Provide the Miscellaneous Details based on the description in the following table:

Field	Description	Sample Values
Documents	Upload the claim documents. Application will display the mandatory and optional documents.	
Remarks	Provide any additional information regarding the Claim Guarantee Issuance. This information can be viewed by other users processing the request. Content from Remarks Field should be handed off to Remarks field in Backend application.	
Customer Instruction	Click to view/ input the following <ul style="list-style-type: none"> Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Guarantee/SBLC	User can view the latest Guarantee/Standby LC details.	
Guarantee/SBLC Events	User can view all the previous events under the Lodge Claim Guarantee Issued.	

Field	Description	Sample Values
Submit	<p>On Submit, system will trigger acknowledgment to the customer and give confirmation message for successful submission. Task will get moved to next logical stage of Lodge Claim Guarantee Issued.</p> <p>If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.</p>	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request.</p>	
Cancel	<p>Cancels the Lodge Claim Guarantee Issued Registration stage input.</p>	
Hold	<p>The details provided will be registered and status will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Checklist	<p>Make sure that the details in the checklist are completed and acknowledge. If mandatory checklist items are not marked, system will display an error on submit.</p> <ol style="list-style-type: none"> 1. Documents are verified and uploaded 2. Signatures on Claim verified 	

Document Linkage

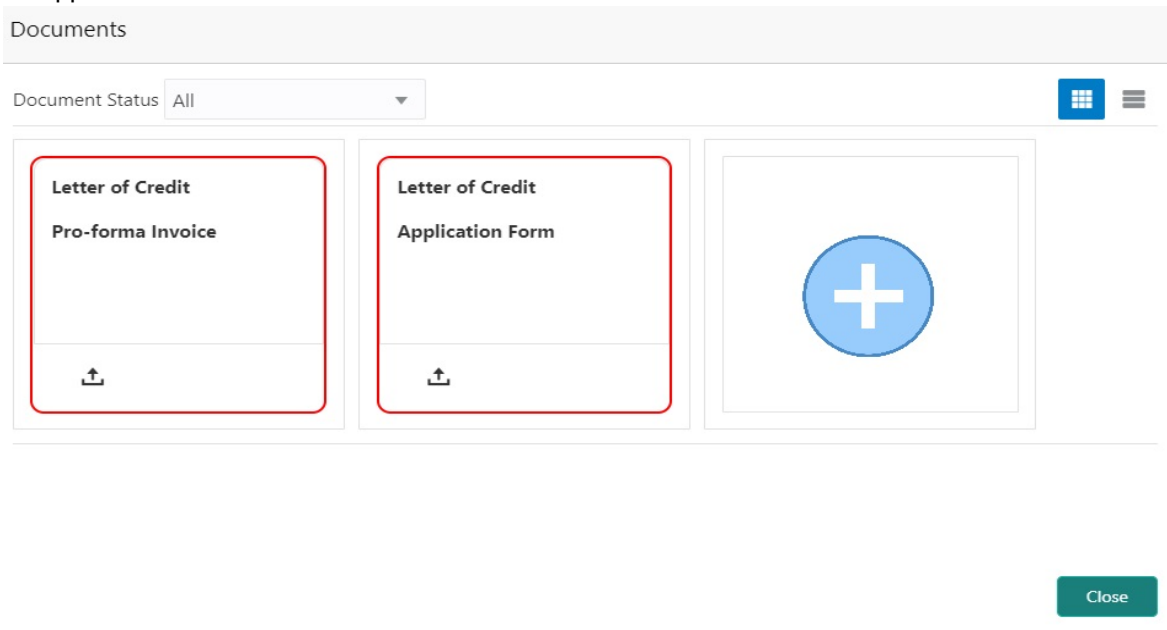
The user can link an existing uploaded document in any of the process stages.

In OBTFPM, system should display Document Ids available in the DMS system. In DMS system, the documents can be Uploaded and stored for future access. Every document stored in DMS will have a unique document id along with other Metadata. The uploaded Document image in the DMS should be available/queried in the Process flow stage screens to link with the task by using the Document ID.

System displays the Documents ids which is not linked with any of the task. Mid office should allow either upload the document or link the document during task processing. The Mid office should allow to Link the same Document in multiple tasks.

1. Navigate to the Registration screen.

2. On the header of **Registration** screen, click **Documents** button. The Document pop-up screen appears.



3. Click the Add Additional Documents button/ link. The **Document** screen appears.

Field	Description	Sample Values
Document Type	Select the Document type from list. Indicates the document type from metadata.	
Document Code	Select the Document Code from list. Indicates the document Code from metadata.	
Document Title	Specify the document title.	

Field	Description	Sample Values
Document Description	Specify the document description.	
Remarks	Specify the remarks.	
Document Expiry Date	Select the document expiry date.	
Link Document	The link to link the existing uploaded documents from DMS to the workflow task.	

4. Select the document to be uploaded or linked and click the **Link Document** link. The link Document pop up appears.

The value selected in Document Type and Document code of Document screen are defaulted in the Link Document Search screen.

5. Click **Fetch** to retrieve the details from DMS. System Displays all the documents available for the given Document Type and Document Code for the Customer.

Field	Description	Sample Values
Customer ID	This field displays the transaction Customer ID.	
Document ID	Specify the document Id.	
Document Type	Select the document type from list.	
Document Code	Select the document code from list.	
Search Result		
Link Document	The link to link the existing uploaded documents from DMS to the workflow task.	
Document ID	This field displays the document Code from meta data.	
Customer ID	This field displays the transaction Customer ID.	
Document Type	This field displays the document type from meta data.	

Field	Description	Sample Values
Document Code	This field displays the document code from meta data.	
Upload Date	The field displays the upload date of the document.	
Reference Number	The field displays the reference number of the document.	

6. Click **Link** to link the particular document required for the current transaction.

Link Document

Customer Id *
032204

Document Type *
Documentary Collection

Document Id

Document Code *
Insurance Policy

[Fetch](#)

Link Document	Document Id	Customer Id	Document Type	Document Code	Upload Date	Reference Number
Link	1559	032204	HGJH	INSURANCE	Mar 9, 2023	032IDCB000017631
Link	2649	032204	testing	INSURANCE	Mar 29, 2023	032ILCC000021179
Link	4143	032204		INSURANCE	May 8, 2023	032ILCU000032029
Link	4145	032204		INSURANCE	May 8, 2023	032ILCU000032042
Link	4305	032204		INSURANCE	May 10, 2023	032IDCB000033105

Page 1 of 2 (1-5 of 7 items) [K](#) < 1 2 > [X](#)

[Close](#)

Post linking the document, the user can View, Edit and Download the document.

7. Click Edit icon to edit the documents. The Edit Document screen appears.

Edit Document

Document Id: 2400

Document Title: wqwq

Application Reference Number: PK2ILCI000019041

Entity Reference Number: PK2ILCI000019041

Document Type Id: TFPM_DOCTYPE001

Document Description:

Remarks:

Document Expiry Date: Jun 29, 2022

Drop files here or click to select

Current selected files: []

Update Cancel

Scrutiny

On successful completion of Registration of a Lodge Claim Guarantee Issued request, the request moves to scrutiny stage. At this stage the gathered information during Registration stage and claim request are scrutinized. As part of scrutiny, the bank user can update the various claim fields. The user should also be able to input the transaction details.

Do the following steps to acquire a task currently at Scrutiny stage:

1. Using the entitled login credentials for scrutiny stage, login to the OBTFPM application.

FuTura Bank

Sign In

User Name *
SRIDHAR

Password *
.....

Sign In

2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.

The dashboard displays several widgets for user monitoring and management:

- Draft Confirmation Pending:** Table with columns: Customer Name, Application Date, Status.
- Hand-off Failure:** Table with columns: Branch, Process Name, Stage Name.
- Priority Details:** Table with columns: Branch, Process Name, Stage Name, Amount.
- High Value Transactions:** A bubble chart showing transaction values over time.
- SLA Breach Details:** Table with columns: Customer Name, SLA Breached (mins), Priority.
- Priority Summary:** Table with columns: Branch, Process Name, Stage Name.
- Hold Transactions:** Table with columns: Branch, Process Name, Stage Name.
- SLA Status:** Filtered view of SLA breaches.
- Tasks Detailed:** Filtered view of tasks.

3. Click Trade Finance > Tasks > Free Tasks.

The Free Tasks page displays a list of tasks with the following columns:

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number	Amount
<input type="checkbox"/> Acquire & Edit	M	Lodge Claim - Guarant	PK2GTCEC000039486	PK2GTCEC000039486	Scrutiny	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039466	PK2ILCI000039466	DataEnrichment	20-11-11	PK2	001044	£4,425.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039473	PK2ILCI000039473	Registration	20-11-11	PK2	001044	£5,500.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Advise Amen...	PK2GTAA000039471	PK2GTAA000039471	Registration	20-11-11	PK2	001044	£27,000.00
<input type="checkbox"/> Acquire & Edit	M	Export LC Amendment B...	PK2ELCA000039469	PK2ELCA000039469	DataEnrichment	20-11-11	PK2	001044	£82,300.00
<input type="checkbox"/> Acquire & Edit	M	Export LC Amendment B...	PK2ELCA000039467	PK2ELCA000039467	DataEnrichment	20-11-11	PK2	001044	£82,300.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Claim Lodging	PK2GTCEC000039459	PK2GTCEC000039459	DataEnrichment	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Claim Lodging	PK2GTCEC000039464	PK2GTCEC000039464	Approval Task Level 1	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039462	PK2ILCI000039462	Scrutiny	20-11-11	PK2	001044	£343,434.00
<input type="checkbox"/> Acquire & Edit	M	Shipping Guarantee Iss...	PK2SGTI000039036	PK2SGTI000039036	Approval Task Level 1	20-11-05	PK2	001044	£10.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Issuance Ame...	PK2GTETI000039457	PK2GTETI000039457	DataEnrichment	20-11-11	PK2	000153	£14,000.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039430	PK2ILCI000039430	Handoff RetryTask	20-11-11	PK2	001044	£4,435.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Cancellation	PK2GTCEC000039450	PK2GTCEC000039450	DataEnrichment	20-11-11	PK2	001044	£10,000.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Cancellation	PK2GTCEC000039449	PK2GTCEC000039449	DataEnrichment	20-11-11	PK2	001044	£76,355.00

4. Select the appropriate task and click Acquire & Edit to edit the task or click Acquire to edit the task from My Tasks.

The screenshot shows the same Free Tasks table as above, but with the 'Acquire & Edit' checkbox for the first task (Lodge Claim - Guarant) selected.

5. The acquired task will be available in **My Tasks** tab. Click **Edit** to provide input for Scrutiny stage.

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number	Amount
<input checked="" type="checkbox"/> Edit	M	Lodge Claim - Guaran	PK2GTEC000039486	PK2GTEC000039486	Scrutiny	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039455	PK2GTEC000039455	Registration	20-11-11	PK2	001044	£76,355.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039428	PK2GTEC000039428	Scrutiny	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039427	PK2GTEC000039427	Registration	20-11-11	PK2	001044	£1,000.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039419	PK2GTEC000039419	Registration	20-11-11	PK2	001044	£76,355.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039418	PK2GTEC000039418	Registration	20-11-11	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Advise	PK2GTEA000039414	PK2GTEA000039414	Scrutiny	20-11-11	PK2		£9,000.00
<input type="checkbox"/> Edit	M	Guarantee Issuance	PK2GTEI000039413	PK2GTEI000039413	Scrutiny	20-11-11	PK2	006217	£1,000.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039399	PK2GTEC000039399	Scrutiny	20-11-10	PK2	001044	£76,355.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039398	PK2GTEC000039398	Registration	20-11-10	PK2	001044	£80,000.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039397	PK2GTEC000039397	Registration	20-11-10	PK2	001044	£76,355.00
<input type="checkbox"/> Edit		Guarantee Claim Lodging	PK2GTEC000039396	PK2GTEC000039396	Registration	20-11-10	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Amendment	PK2GTEA000039371	PK2GTEA000039371	DataEnrichment	20-11-10	PK2	001044	£2,000.00
<input type="checkbox"/> Edit	M	Guarantee Advise Amen...	PK2GTA000039364	PK2GTA000039364	DataEnrichment	20-11-10	PK2	001044	£2,000.00

The Scrutiny stage has sections as follows:

- Main Details
- Claim Details
- Document Details
- Additional Fields
- Advices
- Additional Details
- Settlement Details
- Summary

Let's look at the details for scrutiny stage. User can enter/update the following fields as part of claim under Guarantee/SBLC - Scrutiny Stage. Some of the fields that are already having value from registration/online channels may not be editable.

In case of requests received through SWIFT MT765, the task will be created in Scrutiny stage directly and the fields will be populated based on the incoming request.

Main Details

Main details section has two sub section as follows:

- Application Details
- Guarantee Details

Application Details


All fields displayed under Application details section, would be read only except for the **Priority**. Refer to [Application Details](#) in the Registration stage for more information of the fields.

The screenshot displays the Oracle application interface for 'Application Details - Main'. The interface is divided into several sections:

- Navigation Menu (Left):** Includes 'Main', 'Claim Details', 'Document Details', 'Additional Fields', 'Additional Details', and 'Summary'.
- Main Content Area:**
 - Application Details - Main:** Contains fields for 'Undertaking Number' (032GUIS23215CFKT), 'Process Reference Number' (032GTEC000167820), 'Claim Lodgement Date' (Aug 3, 2023), 'Received From - Customer ID' (032204 Air Arabia), 'Priority' (Medium), 'Beneficiary Reference Number', 'Branch' (032-Oracle Banking Trade Finan...), 'Submission Mode' (Desk), 'User Reference Number' (032GUIS23215CFKT), 'Claim Serial Number' (3), and 'Claim Received Date' (Aug 3, 2023).
 - Guarantee Details:** Contains fields for 'Guarantee Type' (BILL), '30 Date of Issue' (Aug 3, 2023), '31E Date of Expiry' (Aug 3, 2027), '40C Applicable Rules' (URDG - Uniform rules for dema...), 'Advising Bank', 'Presenting Bank', 'Purpose of Message' (ISSU), 'Claim Expiry Date' (Aug 23, 2027), '23B Expiry Type' (COND - With Expiry), 'Outstanding Currency/ Amount' (AED 1,300.00), '50 Applicant' (032204 Air Arabia), '59A Beneficiary' (032205 Aldar Properties), and 'Counter Guarantee Issuing Bank'.
- Bottom Toolbar:** Includes buttons for 'Request Clarification', 'Reject', 'Refer', 'Hold', 'Cancel', 'Save & Close', 'Back', and 'Next'.

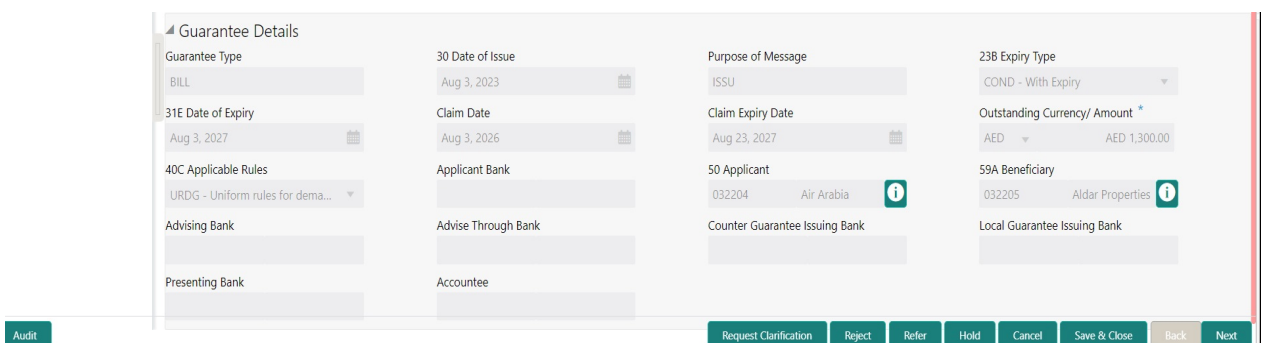
In case of SWIFT MT 765, the system displays the following fields.

Field	Description	Sample Values
Undertaking Number	Read Only field. In case of SWIFT MT 765, System to populate the undertaking number from the incoming SWIFT MT 765, Tag 21 Related Reference.	
Customer ID/ Name	Read only field. System defaults the Customer ID/ Name from the underlying Guarantee/ SBLC Issuance.	001345
Branch	Read only field. System defaults the branch code as applicable.	203-Bank Futura -Branch FZ1
Claim Serial Number	Read only field. System defaults the claim serial number from Guarantee/ SBLC Issuance. This should be the latest claim number available in back-end system +1.	
Process Reference Number	Read only field. Unique sequence number for the transaction. This is auto generated by the system based on process name and branch code.	203GTEISS000 001134

Field	Description	Sample Values
Priority	Priority maintained will be populated as either 'Low or Medium or High'. If priority is not maintained for a customer, 'Medium' priority will be defaulted. The user can change the priority.	High
Submission Mode	In case of SWIFT MT 765 system defaults the submission mode as 'SWIFT'. The user can change the submission mode.	
Claim Received Date	By default, the application will display branch's current date. Date on which claim is received. The user can change date.	04/13/2018
Claim Lodgement Date	By default, the application will display branch's current date. Read only field.  Note Future date and back date selection is not allowed.	04/13/2018
Beneficiary Reference Number	Read only field. In case of SWIFT MT 765, System populates Tag 23 - Beneficiary Reference Number from the Incoming MT 765.	
User Reference Number	Read only field. System defaults the user reference number, depending on the selection of Undertaking Number	PK2GUI121144 0001

Guarantee Details

The fields listed under this section are same as the fields listed under the [Guarantee Details](#) section in [Registration](#). Refer to [Guarantee Details](#) for more information of the fields. During registration, if user has not captured input, then user can capture the details in this section.




In case of SWIFT MT 765, the system displays the following fields.

Field	Description	Sample Values
Guarantee Type	Read only field. System defaults the value from Guarantee/ SBLC Issuance.	ADVP
Date of Issue	Read only field. System defaults the value from Guarantee/ SBLC Issuance.	04/13/18
Purpose of message	Read only field. System defaults the purpose of message from Guarantee/ SBLC Issuance.	
Expiry Type	Read only field. System defaults the expiry type as in Guarantee/ SBLC Issuance.	
Date Of Expiry	Read only field. System defaults the expiry date as in Guarantee/ SBLC Issuance.	09/30/18
Claim Date	Read only field. System defaults the claim date as in Guarantee/ SBLC Issuance.	04/13/2018
Claim Expiry Date	Read only field. System defaults the claim expiry date as in Guarantee/ SBLC Issuance.	04/13/2018
Outstanding Currency/ Amount	Read only field. System defaults the outstanding currency and amount from Guarantee/ SBLC Issuance.	
Applicable Rules	Read only field. System defaults the value from Guarantee/ SBLC Issuance.	URDG - Uniform rules for demand guarantees
Applicant Bank	Read only field. System defaults the applicant bank details from Guarantee/ SBLC Issuance.	001345 Nestle
Applicant	Read only field. System defaults the applicant from Guarantee/ SBLC Issuance.	001345 Nestle
Beneficiary	Read only field. System defaults the beneficiary as in Guarantee/ SBLC Issuance.	001345 Nestle

Field	Description	Sample Values
Advising Bank	Read only field. System defaults the advising bank if available in issuance.	001343 - Bank Of America
Advising Through Bank	Read only field. System defaults the advising through bank if available in issuance.	
Counter Guarantee Issuing Bank	Read only field. System defaults the counter guarantee issuing through bank if available in issuance.	
Local Guarantee Issuing Bank	Read only field. System defaults the local guarantee issuing bank if available in issuance.	
Presenting Bank	Read only field. System defaults the presenting bank if available in issuance.	
Accountee	Read only field. System defaults the accountee name if available.	

Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents. Application will display the mandatory and optional documents.  Note Not applicable for STP of SWIFT MT 765.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	

Field	Description	Sample Values
Customer Instruction	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> ● Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. ● Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to specify the clarification details for requests received online.	
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> ● R1- Documents missing ● R2- Signature Missing ● R3- Input Error ● R4- Insufficient Balance/Limits ● R5 - Others. <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> ● R1- Documents missing ● R2- Signature Missing ● R3- Input Error ● R4- Insufficient Balance/Limits ● R5 - Others. 	

Field	Description	Sample Values
Hold	The details provided will be on hold. This option is used, if there are any pending information yet to be received from applicant.	
Cancel	Cancel the Lodge Claim Guarantee Issuance scrutiny stage inputs.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

Claim Details

Provide the Claim details based on the description in the following table:

Field	Description	Sample Values
Claiming Bank Reference	The user can enter the claiming bank reference details, if the claimed is not received from Beneficiary. User can enter the Transaction Reference number from MT 765. In case of STP of incoming MT 765, system to populate the details from incoming MT 765. If the claim is received from the beneficiary, this field will not be editable.	


Field	Description	Sample Values
Date of Demand	User can enter the date on which the demand is issued by the beneficiary. In case of STP of Incoming MT 765, the System to populate the value in tag 31L, Date of Demand from incoming MT 765.	
Demand Indicator	Read Only field. System defaults value from Guarantee /SBLC Advise.	
Demand Type	This field specifies the type of demand. The values are: <ul style="list-style-type: none"> • Extend or Settle • Settle In case of STP of Incoming MT 765, the demand type is defaulted from the incoming MT 765 message. In case of Non-Online, User can input the value as per claim.	
Claim Currency/ Amount	System defaults the currency for claim. User can enter the claim amount.	
New Expiry Date	Specify the new expiry date, if Demand Type field is ' Extend or Settle '. This field is disabled if the Demand Type is ' Settle '. In case of STP of Incoming MT 765, the new expiry date is defaulted from the incoming MT 765 message. In case of Non-Online, User can input the value as per claim. System validates that the New Expiry Date is not earlier than the Expiry Date or not earlier than Branch Date	
New Expiry Date-Local Undertaking	Specify the new expiry date-Local Undertaking , if Demand Type field has the value as Extend or Settle . This field is disabled if the Demand Type is ' Settle '.	
Response Due Date	System defaults value from Guarantee /SBLC Issuance, if Demand Type field has the value as Settle . The user can change the value. Specify the response due date, if Demand Type field has the value as Extend or Settle .	

Field	Description	Sample Values
Demand Statement	<p>Specify the narrative text for demand statement.</p> <p>This field specifies the narrative text that constitutes the demand.</p> <p>The codes can be:</p> <ul style="list-style-type: none"> • COMP: Complete demand, no other documentation to accompany or follow this message. • INCP: Incomplete demand, supporting documentation to be presented separately. <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message. In case of Non-Online, User can input the value as per claim.</p>	
Presentation Completion Details	<p>The user can enter the presentation of completion details, if demand statement is provided. This field specifies information about the presentation documentation. If the presentation is incomplete, this must specify how the presentation will be completed</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message.</p> <p>In case of Non-Online, User can input the value as per claim.</p>	
Additional Amount Information	<p>The user can enter the details on additional amount in this field.</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message.</p> <p>In case of Non-Online, User can input the value as per claim</p>	
Intermediary	<p>The user can enter the Intermediary bank details. This field specifies the financial institution through which the amount claimed must pass to reach the account with institution.</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming MT 765 message.</p> <p>In case of Non-Online, User can input the value as per claim.</p>	
Account with Institution	<p>The user can enter the details of Account with Institution.</p> <p>This field specifies the financial institution at which the amount claimed is to be settled.</p> <p>In case of STP of Incoming MT 765, this field is defaulted from the incoming message.</p> <p>In case of Non-Online, User can input the value as per claim</p>	

Field	Description	Sample Values
Sender to Receiver Information	Specify the details of sender to receiver Information or click Search to search and select the Sender to Receiver Information from the look-up.	

Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p>  <p>Note Not applicable for STP of SWIFT MT 765.</p>	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Customer Instruction	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> • Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. • Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to specify the clarification details for requests received online.	

Field	Description	Sample Values
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> ● R1- Documents missing ● R2- Signature Missing ● R3- Input Error ● R4- Insufficient Balance/Limits ● R5 - Others. <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> ● R1- Documents missing ● R2- Signature Missing ● R3- Input Error ● R4- Insufficient Balance/Limits ● R5 - Others. 	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	<p>Cancel the Lodge Claim Guarantee Issuance scrutiny stage inputs.</p>	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	
Back	<p>On clicking the Back, system should move the task to the previous segment.</p>	
Next	<p>On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.</p>	

Document Details

In Document Details, the user can to view the Documents required for a claim and verify if the Claim Documents are submitted as per documents required. The user, can scrutinize the claim request and input data as required.

Provide the Document details based on the description in the following table:

In case of STP of Incoming MT 765, values should be handled as done in Offline process for Guarantee Claim.

Field	Description	Sample Values
Code	User can enter the document code.	
Document Description	User can enter the description of the document if any.	
Copy	Copy of the document.	
Original	Original claim document.	
Documents Received	Enable this option if document is received.	
Action	Click Edit icon to edit the document details. Click Delete icon to delete the document details.	

Additional Conditions


The user can click + to add multiple FFT details.

FFT Code	FFT code is auto-populated, user can click plus + icon and click Search to search and select the FFT code. User can add or delete the code by deleting the line on the grid.	
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Field	Description	Sample Values
FFT Description	System defaults the FFT description based on the FFT code.	
Action	Click Edit icon to edit the FFT details. Click Delete icon to delete the FFT details.	

Action Buttons

Use action buttons based on the description in the following table:

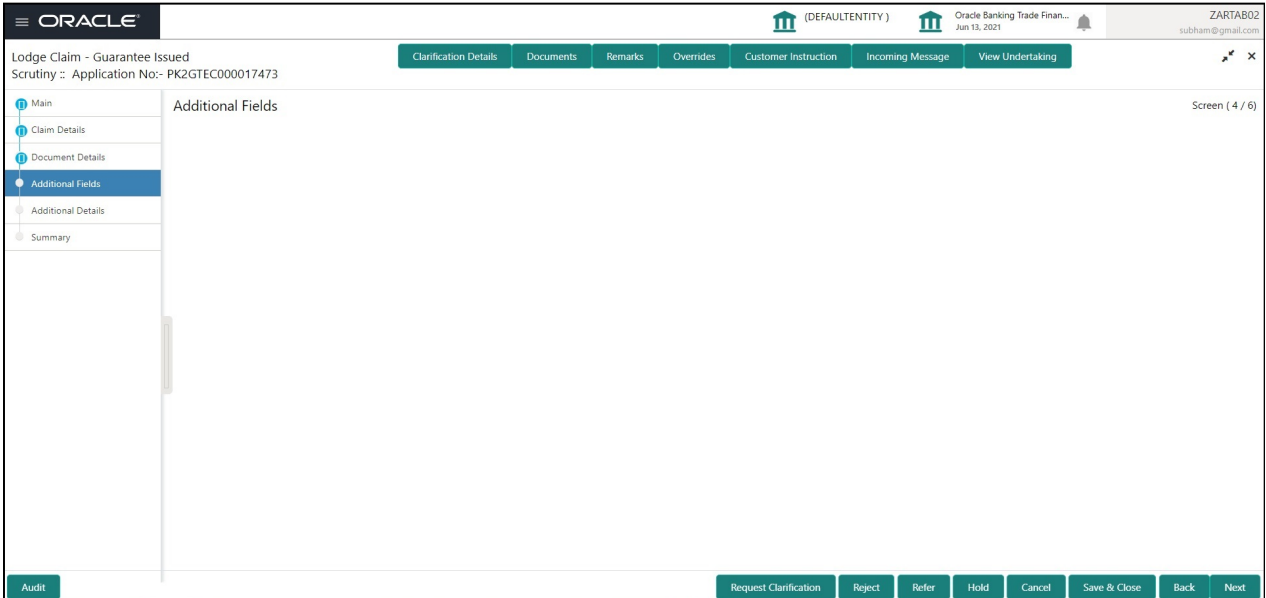
Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents. Application will display the mandatory and optional documents.  Note Not applicable for STP of SWIFT MT 765.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Customer Instruction	Click to view/ input the following <ul style="list-style-type: none"> • Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. • Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	

Field	Description	Sample Values
Request Clarification	User should be able to specify the clarification details for requests received online.	
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system and the task may be terminated or moved to Reject Approval Stage.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> ● R1- Documents missing ● R2- Signature Missing ● R3- Input Error ● R4- Insufficient Balance/Limits ● R5 - Others. <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> ● R1- Documents missing ● R2- Signature Missing ● R3- Input Error ● R4- Insufficient Balance/Limits ● R5 - Others. 	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	Cancel the Lodge Claim Guarantee Issuancescrutiny stage inputs.	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	
Back	On clicking the Back, system should move the task to the previous segment.	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

Additional Fields


This stage displays the additional fields based on the User defined fields maintained in the system.

In case of STP of Incoming MT 765, values should be handled as done in Offline process for Guarantee Claim.



Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents. Application will display the mandatory and optional documents.  Note Not applicable for STP of SWIFT MT 765.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	

Field	Description	Sample Values
Customer Instruction	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> • Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. • Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to specify the clarification details for requests received online.	
Reject	<p>On click of Reject, user must select a Reject Reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> • R1- Documents missing • R2- Signature Missing • R3- Input Error • R4- Insufficient Balance/Limits • R5 - Others. <p>Select a Reject code and give a Reject Description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> • R1- Documents missing • R2- Signature Missing • R3- Input Error • R4- Insufficient Balance/Limits • R5 - Others. 	

Field	Description	Sample Values
Hold	The details provided will be on hold. This option is used, if there are any pending information yet to be received from applicant.	
Cancel	Cancel the Lodge Claim Guarantee Issuance inputs.	
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

Additional Details

As a part of Additional details section, Guarantee /Standby claim may have impact on the Limits & Collaterals.

If any of the fields in the financial section of the pop up screen is checked then the limits and collaterals screen will be enabled.

In case of STP of Incoming MT 765, values should be handled as done in Offline process for Guarantee Claim.

The screenshot displays the Oracle Banking Trade Finance application interface. The main header shows 'ORACLE' and user information: 'ENTITY_ID1 (ENTITY_L...', 'Oracle Banking Trade Finan...', 'Aug 3, 2023', and 'ZARTAB01 subham@gmail.com'. The application title is 'Lodge Claim - Guarantee Issued' with 'Scrutiny : Application No:- 032GTEC000167820'. The navigation menu includes 'Main', 'Claim Details', 'Document Details', 'Additional Fields', 'Additional Details' (selected), and 'Summary'. The 'Additional Details' section is open, showing a 'Charge Details' pop-up window with the following information:

Charge	: GBP 50.00
Commission	:
Tax	:
Block Status	: Not Initiated

The bottom of the screen features a navigation bar with buttons: 'Audit', 'Request Clarification', 'Reject', 'Refer', 'Hold', 'Cancel', 'Save & Close', 'Back', and 'Next'. The page number 'Screen (5 / 6)' is visible in the top right corner.

Limits & Collateral

On Approval, system should not release the Earmarking against each limit line and system should handoff the "Limit Earmark Reference Number" to the back office. On successful handoff, back office will make use of these "Limit Earmark Reference Number" to release the Limit Earmark done in the mid office (OBTFPM) and should Earmark the limit from the Back office.

In case multiple Lines are applicable, Limit Earmark Reference for all lines to be passed to the back office.

Provide the Limit Details based on the description in the following table:

Customer ID	Linkage Type	Liability Number	Line Id/Linkage Ref No	Line Serial	Contribution %	Contribution Currency	Amount to Earmark	Limit Check Response	Response Message	View
No data to display.										

Sequence Number	Settlement Account Currency	Settlement Account	Exchange Rate	Collateral %	Contribution Amount	Contribution Amount in Account Currency	Account Balance Check Response
No data to display.							

Limit Details
✕

Customer Id
032204

Contribution % *
100.0

Contribution Currency
AED

Limit/Liability Currency
AED

Limit Check Response
Available

Expiry Date

Response Message
Balance available of AED 99994260148;

Linkage Type *
Facility

Liability Number *
032204

Line Id/Linkage Ref No *
032204AED


Limits Description

Amount to Earmark *
AED 110.00

Limit Available Amount
AED 0.00

ELCM Reference Number


Verify
Save & Close
Close

Field	Description	Sample Values
	Click plus icon to add new Limit Details.	
Edit	Click edit link to edit the limit details.	

Limit Details

Click View link to view the limit details.

Below fields are displayed on the Limit Details pop-up screen, if the user clicks View link.

Field	Description	Sample Values
Customer ID	Applicant's/Applicant Bank customer ID will get defaulted.	
Linkage Type	Select the linkage type. Linkage type can be: <ul style="list-style-type: none"> • Facility • Liability • By default Linkage Type is "Facility".	
Contribution%	System will default this to 100% and user can modify. System will display an alert message, if modified. Once contribution % is provided, system will default the amount. System to validate that if Limit Contribution% plus Collateral% is equal to 100. If the total percentage is not equal to 100 application will display an alert message.  <p>Note</p> The collateral % maintained for the customer is defaulted into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product. User can modify the defaulted collateral percentage, in which case system should display a override message "Defaulted Collateral Percentage modified.	
Liability Number	Click Search to search and select the Liability Number from the look-up.	
Contribution Currency	The guarantee currency will be defaulted in this field.	
Line ID/Linkage Ref No	User can choose from the various lines available and mapped under the customer id gets listed in the drop down. LINE ID-DESCRIPTION will be available for selection along with Line ID. When you click on 'verify', the system will return value if the limit check was successful or Limit not Available. If limit check fails, the outstanding limit after the transaction value will be shown in the limit outstanding amount.	
Limit/ Liability Currency	Limit Currency will be defaulted in this field.	
Limits Description	This field will display the description of the limits.	

Field	Description	Sample Values
Limit Check Response	Response can be 'Success' or 'Limit not Available'. This field displays the value, if you click Verify button.	
Amount to Earmark	Amount to earmark will default based on the contribution %. User can change the value.	
Expiry Date	This field displays the date up to which the Line is valid	
Limit Available Amount	This field will display the value of available limit, i.e., limit available without any earmark. The Limit Available Amount must be greater than the Contribution Amount. This field displays the value, if you click Verify button.	
Response Message	Detailed Response message. This field displays the value, if you click Verify button.	
ELCM Reference Number	This field displays the ELCM reference number.	
Below fields appear in the Limit Details grid along with the above fields.		
Line Serial	Displays the serial of the various lines available and mapped under the customer id. This field appears on the Limits grid.	
Edit	Click the link to edit the Limit Details	
Delete icon	Click delete icon to delete the existing limit details.	

Provide the collateral details based on the description provided in the following table:

Collateral Details
✕

Total Collateral Amount * <input style="width: 90%; border: 1px solid #ccc;" type="text" value="AED 10.00"/>	Collateral Amount to be Collected * <input style="width: 90%; border: 1px solid #ccc;" type="text" value="AED 10.00"/>
Sequence Number <input style="width: 90%; border: 1px solid #ccc;" type="text" value="1.0"/>	Collateral Split % * <input style="width: 80%; border: 1px solid #ccc;" type="text" value="10.0"/> ▼ ▲
Collateral Contribution Amount * <input style="width: 90%; border: 1px solid #ccc;" type="text" value="AED 1.00"/>	Settlement Account * <input style="width: 90%; border: 1px solid #ccc;" type="text" value="0912160013"/> 🔍
Settlement Account Currency <input style="width: 90%; border: 1px solid #ccc;" type="text" value="AED"/>	Exchange Rate <input style="width: 80%; border: 1px solid #ccc;" type="text" value="1.0"/> ▼ ▲
Contribution Amount in Account Currency <input style="width: 90%; border: 1px solid #ccc;" type="text" value="AED 1.00"/>	Account Available Amount <input style="width: 90%; border: 1px solid #ccc;" type="text" value="AED 1,984,452.45"/>
Response <input style="width: 90%; border: 1px solid #ccc;" type="text" value="VS"/>	Response Message <div style="border: 1px solid #ccc; padding: 5px; background-color: #f0f0f0;"> The amount block can be performed as the account has sufficient balance </div>

Verify

✔ Save & Close
✕ Cancel

Field	Description	Sample Values
Cash Collateral Details		
Collateral Percentage	Specify the percentage of collateral to be linked to this transaction.	
Collateral Currency and amount	System populates the contract currency as collateral currency by default. User can modify the collateral Currency and amount.	
Exchange Rate	System populates the exchange rate maintained. User can modify the collateral Currency and amount. System validates for the Override Limit and the Stop limit if defaulted exchange rate is modified.	

Click + plus icon to add new collateral details.


Below fields are displayed on the Collateral Details pop-up screen, if the user clicks plus icon.

Total Collateral Amount	Read only field. This field displays the total collateral amount provided by the user.	
Collateral Amount to be Collected	Read only field. This field displays the collateral amount yet to be collected as part of the collateral split.	

Field	Description	Sample Values
Sequence Number	Read only field. The sequence number is auto populated with the value, generated by the system.	
Collateral Split %	Specify the collateral split% to be collected against the selected settlement account.	
Collateral Contribution Amount	Collateral contribution amount will get defaulted in this field. The collateral % maintained for the customer is defaulted into the Collateral Details screen. If collateral % is not maintained for the customer, then system should default the collateral % maintained for the product. User can modify the defaulted collateral percentage, in which case system should display a override message "Defaulted Collateral Percentage modified.	
Settlement Account	Select the settlement account for the collateral.	
Settlement Account Currency	Select the Settlement Account Currency.	
Exchange Rate	Read only field. This field displays the exchange rate, if the settlement account currency is different from the collateral currency.	
Contribution Amount in Account Currency	Read only field. This field displays the contribution amount in the settlement account currency as defaulted by the system.	
Account Available Amount	Account Available Amount will be auto-populated based on the Settlement Account selection.	
Response	Response can be 'Success' or 'Amount not Available'.	
Response Message	Detailed Response message.	
Verify	Click to verify the account balance of the Settlement Account.	
Save & Close	Click to save and close the record.	
Cancel	Click to cancel the entry.	

Below fields appear in the **Cash Collateral Details** grid along with the above fields.

Collateral %	User must enter the percentage of collateral to be linked to this transaction. If the value is more than 100% system will display an alert message.	
Contribution Amount	Collateral contribution amount will get defaulted in this field.	

Field	Description	Sample Values
Account Balance Check Response	Response for account balance check is defaulted in this field.	
Delete Icon 	Click minus icon to remove any existing Collateral Details.	
Edit Link	Click edit link to edit any existing Collateral Details.	

Charge Details

Click on **Default Charges** button to the default commission, charges and tax if any will get populated.

If default charges are available under the product, they should be defaulted here with values. If customer or customer group specific charges are maintained, then the same will be defaulted from back end system.

Charge Details
✕

Recalculate
Redefault

▲ Commission Details

Event

Event Description

Component	Rate	Modified Rate	Currency	Amount	Modified	Defer	Waive	Charge Party	Settlement Account
No data to display.									

Page 1 (0 of 0 items) ⏪ < 1 > ⏩

▲ Charge Details

Component	Tag currency	Tag Amount	Currency	Amount	Modified	Billing	Defer	Waive	Charge Party	Settlement Account
No data to display.										

Page 1 (0 of 0 items) ⏪ < 1 > ⏩

▲ Tax Details

Component	Type	Value Date	Currency	Amount	Billing	Defer	Settlement Account
No data to display.							

Save & Close
Close

Commission Details

Provide the Commission Details based on the description provided in the following table:

Field	Description	Sample Values
Event	Read only field. This field displays the event name.	
Event Description	Read only field. This field displays the description of the event.	
Component	Select the commission component	
Rate	Defaults from product. User can change the rate, if required.	

Field	Description	Sample Values
Modified Rate	User can enter a new amount in 'Modified amount' field. This will be the new charge for the modified component.	
Currency	Defaults the currency in which the commission needs to be collected	
Amount	An amount that is maintained under the product code defaults in this field. User can modify the value, if required.	
Modified	User can enter a new amount in 'Modified amount' field. This will be the new charge for the modified component.	
Defer	Select the check box, if charges/commissions has to be deferred and collected at any future step.	
Waive	Select the check box to waive charges/ commission. Based on the customer maintenance, the charges/commission can be marked for Billing or Defer.	
Charge Party	Charge party will be 'Applicant' by Default. You can change the value to Beneficiary.	
Settlement Account	Details of the Settlement Account.	
Amendable	Displays if the field is amendable or not.	

Charge Details

Provide the Charge Details based on the description provided in the following table:

Field	Description	Sample Values
Component	Charge Component type.	
Tag Currency	Defaults the tag currency in which the charges have to be collected.	
Tag Amount	Tag amount that is maintained under the product code.	
Currency	Defaults the currency in which the charges have to be collected.	
Amount	An amount that is maintained under the product code gets defaulted in this field. User can edit the value, if required.	
Modified	User can enter a new amount in 'Modified amount' field. This will be the new charge for the modified component.	

Field	Description	Sample Values
Billing	<p>If charges are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing.</p> <p>On simulation of charges/commission from Back Office, if any of the Charges/Commission component for the customer is 'Billing' enabled, 'Billing' toggle for that component should be automatically checked in OBTFPM.</p> <p>The user can not select/de-select the check box if it is de-selected by default.</p> <p>This field is disabled, if 'Defer' toggle is enabled.</p>	
Defer	<p>If charges have to be deferred and collected at any future step, this check box has to be selected.</p> <p>On simulation of charges/commission from Back Office, if any of the Charges/Commission component for the customer is AR-AP tracking enabled, 'Defer' toggle for that component should be automatically checked in OBTFPM.</p> <p>The user can select/de-select the check box. On de-selection the user has to click on 'Recalculate' charges button for re-simulation.</p>	
Waive	<p>If charges have to be waived, this check box has to be selected.</p> <p>Based on the customer maintenance, the charges should be marked for Billing or for Defer.</p> <p>This field is disabled, if 'Defer' toggle is enabled.</p>	
Charge Party	Charge party will be applicant by default. You can change the value to beneficiary	
Settlement Account	Details of the settlement account.	

Tax Details

The tax component defaults if maintained in the product level. Tax detail cannot be updated by you and any change in Tax amount on account of modification of charges/ commission will be available on click of Re-Calculate button or on hand off to back-end system.


Following Tax Details will be displayed:

Field	Description	Sample Values
Component	Tax Component type.	
Type	Type of tax Component.	
Value Date	This field displays the value date of tax component.	
Currency	The tax currency is the same as the commission.	

Field	Description	Sample Values
Amount	The tax amount defaults based on the percentage of commission maintained. User can edit the tax amount, if required.	
Billing	If taxes are handled by separate billing engine, then by selecting billing the details to be available for billing engine for further processing. This field is disabled, if 'Defer' toggle is enabled.	
Defer	If taxes have to be deferred and collected at any future step, this option has to be enabled. The user can enable/disable the option the check box. On de-selection the user has to click on 'Recalculate' charges button for re-simulation.	
Settlement Account	Details of the settlement account.	

Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents. Application will display the mandatory and optional documents.  <p>Note Not applicable for STP of SWIFT MT 765.</p>	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	

Field	Description	Sample Values
Customer Instruction	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> • Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. • Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to specify the clarification details for requests received online.	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	
Cancel	Cancel the Scrutiny Stage Inputs.	
Hold	<p>The details provided will be registered and status will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> • R1- Documents missing • R2- Signature Missing • R3- Input Error • R4- Insufficient Balance/Limits • R5 - Others. <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Back	On clicking the Back, system should move the task to the previous segment.	

Field	Description	Sample Values
Next	On click of Next, system should validate if all the mandatory fields have been captured. Necessary error and override messages to be displayed. On successful validation, system moves the task to the next data segment.	

Summary

User can review the summary screen for Guarantee /Standby Claim request.


Log in to Oracle Banking Trade Finance Process Management (OBTFPM) system, user can see the summary tiles. The tiles must display a list of important fields with values. The tiles where fields have been amended is highlighted in different color, User must be also able to drill down from summary tiles into respective data segments.

Tiles Displayed in Summary

- Main Details - User can view the application details and Guarantee/ Standby details. User can modify the details if required.
- Claim Details - User can view the claim details.
- Documents Details- User can view the Document details.
- Additional Fields - User can view the additional fields.
- Commission, tax and Charges - User can view the details provided for charges. User can modify the details if required.
- Party Details - User can view the party details like beneficiary, advising bank etc.
- Compliance - User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.

Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p>  <p>Note Not applicable for STP of SWIFT MT 765.</p>	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Customer Instruction	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> • Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. • Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to specify the clarification details for requests received online.	
Submit	<p>Task will get moved to next logical stage of Guarantee Claim.</p> <p>If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.</p>	

Field	Description	Sample Values
Reject	<p>On click of Reject, user must select a Reject Reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> ● R1- Documents missing ● R2- Signature Missing ● R3- Input Error ● R4- Insufficient Balance/Limits ● R5 - Others. <p>Select a Reject code and give a Reject Description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> ● R1- Documents missing ● R2- Signature Missing ● R3- Input Error ● R4- Insufficient Balance/Limits ● R5 - Others. 	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	<p>Cancel the Lodge Claim Guarantee Issuance Scrutiny inputs.</p>	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	
Back	<p>On clicking the Back, system should move the task to the previous segment.</p>	

Data Enrichment

As part of Data Enrichment, user can enter/update the various fields of the claim request. The user can also input the transaction details.

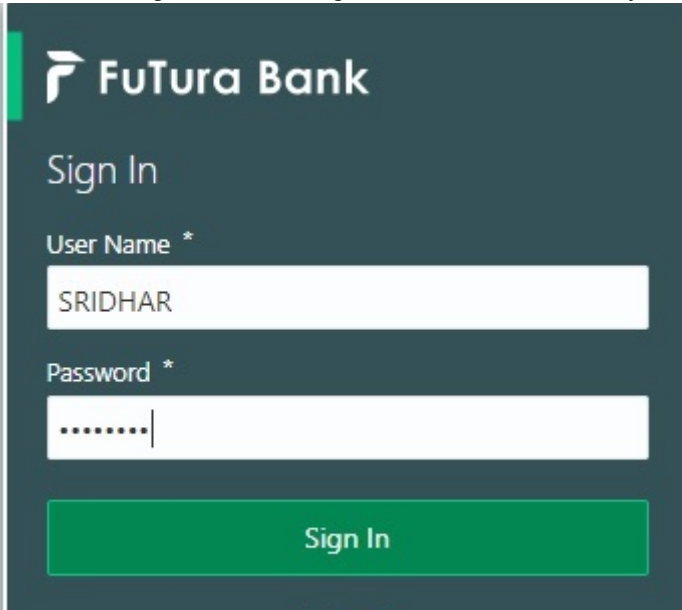
In case of requests received through SWIFT MT765, the task will be created in DE stage directly and the fields will be populated based on the incoming request.



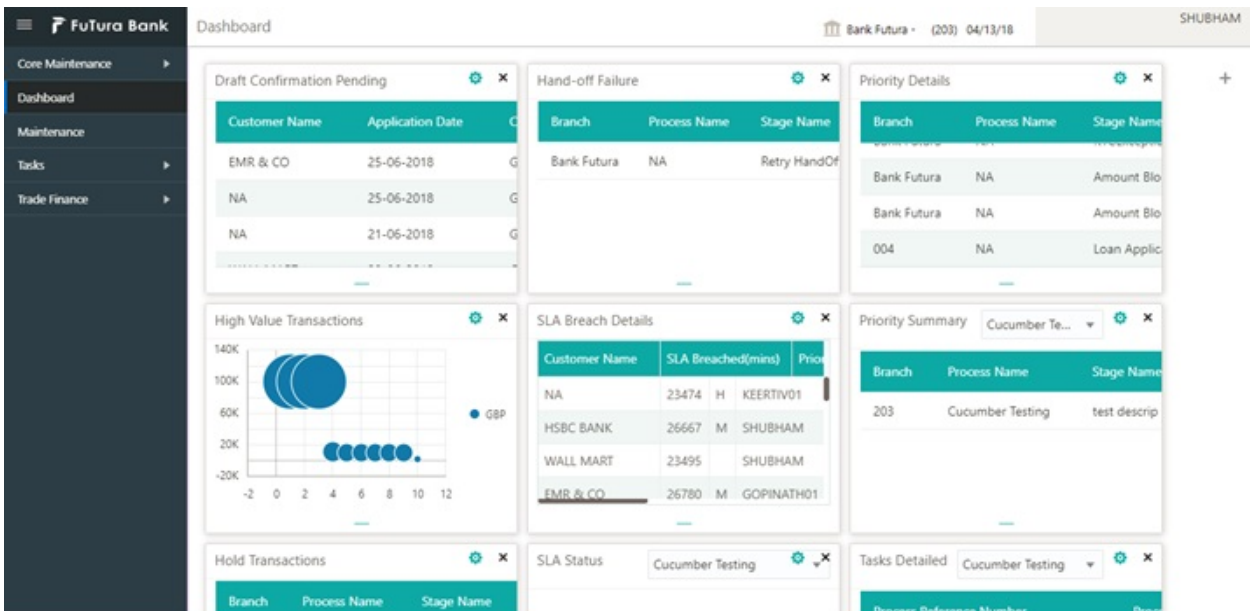
For expired line of limits, the task moves to “Limit Exception” stage under Free Tasks, on ‘Submit’ of DE Stage with the reason for exception as “Limit Expired”.

Do the following steps to acquire a task which completed the Registration and Scrutiny and currently at Data enrichment stage:

1. Using the entitled login credentials for scrutiny stage, login to the OBTFPM application.



2. On login, user must be able to view the dashboard screen with widgets as mapped to the user.



3. Click Trade Finance> Tasks> Free Tasks.

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number	Amount
Acquire & Edit	M	Lodge Claim - Guarant	PK2GTCEC000039486	PK2GTCEC000039486	DataEnrichment	20-11-11	PK2	001044	£2,000.00
Acquire & Edit	M	Import LC Issuance	PK2ILCI000039466	PK2ILCI000039466	DataEnrichment	20-11-11	PK2	001044	£4,425.00
Acquire & Edit	M	Import LC Issuance	PK2ILCI000039473	PK2ILCI000039473	Registration	20-11-11	PK2	001044	£5,500.00
Acquire & Edit	M	Guarantee Advise Amen...	PK2GTA000039471	PK2GTA000039471	Registration	20-11-11	PK2	001044	£27,000.00
Acquire & Edit	M	ExportLC Amendment B...	PK2ELCA000039469	PK2ELCA000039469	DataEnrichment	20-11-11	PK2	001044	£82,300.00
Acquire & Edit	M	ExportLC Amendment B...	PK2ELCA000039467	PK2ELCA000039467	DataEnrichment	20-11-11	PK2	001044	£82,300.00
Acquire & Edit	M	Guarantee Claim Lodging	PK2GTCEC000039459	PK2GTCEC000039459	DataEnrichment	20-11-11	PK2	001044	£2,000.00
Acquire & Edit	M	Guarantee Claim Lodging	PK2GTCEC000039464	PK2GTCEC000039464	Approval Task Level 1	20-11-11	PK2	001044	£2,000.00
Acquire & Edit	M	Import LC Issuance	PK2ILCI000039462	PK2ILCI000039462	Scrutiny	20-11-11	PK2	001044	£343,434.00
Acquire & Edit	M	Shipping Guarantee Iss...	PK2SGTI000039036	PK2SGTI000039036	Approval Task Level 1	20-11-05	PK2	001044	£10.00
Acquire & Edit	M	Guarantee Issuance Ame...	PK2GTET000039457	PK2GTET000039457	DataEnrichment	20-11-11	PK2	000153	£14,000.00
Acquire & Edit	M	Import LC Issuance	PK2ILCI000039430	PK2ILCI000039430	Handoff RetryTask	20-11-11	PK2	001044	£4,435.00
Acquire & Edit	M	Guarantee Cancellation	PK2GTCEC000039450	PK2GTCEC000039450	DataEnrichment	20-11-11	PK2	001044	£10,000.00
Acquire & Edit	M	Guarantee Cancellation	PK2GTCEC000039449	PK2GTCEC000039449	DataEnrichment	20-11-11	PK2	001044	£76,355.00

4. Select the appropriate task and click Acquire & Edit to edit the task or click Acquire to edit the task from My Tasks.

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number	Amount
<input checked="" type="checkbox"/> Acquire & Edit	M	Lodge Claim - Guarant	PK2GTCEC000039486	PK2GTCEC000039486	DataEnrichment	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039466	PK2ILCI000039466	DataEnrichment	20-11-11	PK2	001044	£4,425.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039473	PK2ILCI000039473	Registration	20-11-11	PK2	001044	£5,500.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Advise Amen...	PK2GTA000039471	PK2GTA000039471	Registration	20-11-11	PK2	001044	£27,000.00
<input type="checkbox"/> Acquire & Edit	M	ExportLC Amendment B...	PK2ELCA000039469	PK2ELCA000039469	DataEnrichment	20-11-11	PK2	001044	£82,300.00
<input type="checkbox"/> Acquire & Edit	M	ExportLC Amendment B...	PK2ELCA000039467	PK2ELCA000039467	DataEnrichment	20-11-11	PK2	001044	£82,300.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Claim Lodging	PK2GTCEC000039459	PK2GTCEC000039459	DataEnrichment	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Claim Lodging	PK2GTCEC000039464	PK2GTCEC000039464	Approval Task Level 1	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039462	PK2ILCI000039462	Scrutiny	20-11-11	PK2	001044	£343,434.00
<input type="checkbox"/> Acquire & Edit	M	Shipping Guarantee Iss...	PK2SGTI000039036	PK2SGTI000039036	Approval Task Level 1	20-11-05	PK2	001044	£10.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Issuance Ame...	PK2GTET000039457	PK2GTET000039457	DataEnrichment	20-11-11	PK2	000153	£14,000.00
<input type="checkbox"/> Acquire & Edit	M	Import LC Issuance	PK2ILCI000039430	PK2ILCI000039430	Handoff RetryTask	20-11-11	PK2	001044	£4,435.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Cancellation	PK2GTCEC000039450	PK2GTCEC000039450	DataEnrichment	20-11-11	PK2	001044	£10,000.00
<input type="checkbox"/> Acquire & Edit	M	Guarantee Cancellation	PK2GTCEC000039449	PK2GTCEC000039449	DataEnrichment	20-11-11	PK2	001044	£76,355.00

5. The acquired task will be available in My Tasks tab. Click Edit to scrutinize the registered task.

Action	Priority	Process Name	Process Reference Number	Application Number	Stage	Application Date	Branch	Customer Number	Amount
<input checked="" type="checkbox"/> Edit	M	Lodge Claim - Guarant	PK2GTCEC000039486	PK2GTCEC000039486	DataEnrichment	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039455	PK2GTCEC000039455	Registration	20-11-11	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039428	PK2GTCEC000039428	Scrutiny	20-11-11	PK2	001044	£2,000.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039427	PK2GTCEC000039427	Registration	20-11-11	PK2	001044	£1,000.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039419	PK2GTCEC000039419	Registration	20-11-11	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039418	PK2GTCEC000039418	Registration	20-11-11	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Advise	PK2GTEA000039414	PK2GTEA000039414	Scrutiny	20-11-11	PK2	001044	£9,000.00
<input type="checkbox"/> Edit	M	Guarantee Issuance	PK2GTET000039413	PK2GTET000039413	Scrutiny	20-11-11	PK2	006217	£1,000.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039399	PK2GTCEC000039399	Scrutiny	20-11-10	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039398	PK2GTCEC000039398	Registration	20-11-10	PK2	001044	£80,000.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039397	PK2GTCEC000039397	Registration	20-11-10	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Claim Lodging	PK2GTCEC000039396	PK2GTCEC000039396	Registration	20-11-10	PK2	001044	£76,355.00
<input type="checkbox"/> Edit	M	Guarantee Amendment	PK2GTEA000039371	PK2GTEA000039371	DataEnrichment	20-11-10	PK2	001044	£2,000.00
<input type="checkbox"/> Edit	M	Guarantee Advise Amen...	PK2GTA000039364	PK2GTA000039364	DataEnrichment	20-11-10	PK2	001044	£2,000.00

The Data Enrichment stage has sections as follows:

- Main Details
- Claim Details
- Document Details
- Additional Fields

- Advices
- Additional Details
- Settlement Details
- Summary

Main Details

Refer to [Main Details](#).

Claim Details

Refer to [Claim Details](#).

Document Details

As a part of Data Enrichment the user can capture the documents under acclaim and user must be able to input the details if required.

System defaults the document details if documents to be submitted were provided in the Guarantee Issuance, else the user can capture the documents submitted under the claim.

Refer to [Document Details](#)

Additional Fields

This stage displays the additional fields based on the User defined fields maintained in the system.

The screenshot displays the Oracle application interface for the 'Additional Fields' section. The top navigation bar includes the Oracle logo, 'Free Tasks', and user information for JEEVAO2 (subham@gmail.com). The main content area is titled 'Additional Fields' and is currently empty. The left sidebar shows a navigation menu with options: Main, Claim Details, Document Details, Additional Fields (selected), Advices, Additional Details, Settlement Details, and Summary. The bottom navigation bar contains buttons for Audit, Reject, Refer, Hold, Cancel, Save & Close, Back, and Next.

Refer to [Additional Fields](#).

Advices

This section defaults the advices maintained for the product based on the advices maintained at the Product level. In case of STP of Incoming MT 765, values should be handled as done in Offline process for Guarantee Claim.

The screenshot shows the Oracle Financials interface for 'Guarantee Claim Lodging'. The main content area displays a pop-up card for an advice with the following details:

- Advice : GUA_CLAIM_ADV
- Advice Name : GUA_CLAIM_ADV
- Advice Party : APP
- Party Name : GOODCARE PLC
- Suppress : NO
- Advice




The interface also features a navigation menu on the left with options like 'Main', 'Claim Details', 'Document Details', 'Additional Fields', 'Advices', 'Additional Details', 'Settlement Details', and 'Summary'. At the bottom, there is a toolbar with buttons: 'Audit', 'Reject', 'Refer', 'Hold', 'Cancel', 'Save & Close', 'Back', and 'Next'.


The user can also suppress the Advice, if required.

The 'Advice Details' dialog box contains the following information:

- Suppress Advice:**
- Advice Name:** GUA_ACK_ADVICE
- Medium:** SWIFT
- Advice Party:** APP
- Party ID:** 001044
- Party Name:**
- FFT Code:** 23RREJTRESP
- Instructions:** INSTRUCTIONS


The dialog also includes a table for FFT Codes and Instructions, and 'OK' and 'Cancel' buttons at the bottom right.

Field	Description	Sample Values
Suppress Advice	<p>Toggle on: Switch on the toggle if advice is suppressed.</p> <p>Toggle off: Switch off the toggle if suppress advice is not required for the amendments</p>	
Advice Name	<p>Read only field.</p> <p>Displays the advise name.</p>	
Medium	<p>The medium of advices is defaulted from the system.</p> <p>User can update if required.</p>	
Advice Party	<p>Read only field.</p> <p>Value be defaulted from Guarantee /SBLC advise.</p>	
Party ID	<p>Read only field.</p> <p>Value be defaulted from Guarantee /SBLC advise.</p>	
Party Name	<p>Read only field.</p> <p>Value be defaulted from Guarantee /SBLC advise.</p>	
Free Format Text		
	Click plus icon to add new FFT code.	
FFT Code	User can select the FFT code as a part of free text.	
FFT Description	FFT description is populated based on the FFT code selected.	
	Click edit icon to edit any existing FFT code.	
Action	<p>Click Edit icon to edit the FFT details.</p> <p>Click Delete icon to delete the FFT details.</p>	
Instruction Details		
	Click plus icon to add new instruction code.	
Instruction Code	User can select the instruction code as a part of free text.	

Field	Description	Sample Values
Instruction Description	Instruction description is populated based on the Instruction code selected.	
	Click edit icon to edit any existing Instruction code.	
Action	Click Edit icon to edit the instruction details. Click Delete icon to delete the instruction details.	

Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents. Application will display the mandatory and optional documents.  Note Not applicable for STP of SWIFT MT 765.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Customer Instruction	Click to view/ input the following <ul style="list-style-type: none"> • Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. • Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	

Field	Description	Sample Values
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to specify the clarification details for requests received online.	
Reject	<p>On click of Reject, user must select a Reject Reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> ● R1- Documents missing ● R2- Signature Missing ● R3- Input Error ● R4- Insufficient Balance/Limits ● R5 - Others. <p>Select a Reject code and give a Reject Description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> ● R1- Documents missing ● R2- Signature Missing ● R3- Input Error ● R4- Insufficient Balance/Limits ● R5 - Others. 	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	Cancel the Guarantee Advice Data Enrichment inputs.	
Back	On clicking the Back, system should move the task to the previous segment.	
Next	<p>Task will get moved to next logical stage of Guarantee Amendment Advise.</p> <p>If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.</p>	

Additional Details

Limits & Collateral

Refer to [Limits & Collateral](#).

Charge Details

Refer to [Charge Details](#)

Tracer Details

The bank users can capture these tracer details for Claim Lodgment in Guarantee and should send the tracers to the customer till its Settled / Extended / Rejected / Injunction.

Tracer Code	Description	Party Type	Required	Maximum Tracers	Number Sent	Start Days	Last Sent On	Medium	Frequency	Template Id	Action
GUA_CLM_TRAC		COLLECTING E	<input checked="" type="checkbox"/>	10	11	3		SWIFT	3		

Field	Description	Sample Values
Tracer Code	Read only field. Tracer code is defaulted by the system maintained in the product level.	
Description	Read only field. Description of the racer code is auto populated.	
Party Type	Specify the party type or click 'Search' to search and select the party type from the lookup.	
Required	Enable this option, if respective tracer is required.	

Field	Description	Sample Values
Maximum Tracers	<p>Specify the value for maximum number of tracers to be sent.</p> <p>Maximum allowed is 99 exceeding the same system should prompt an error message for the same "Maximum number of numerals allowed is: 2" and should clear the field to enter the correct value by the user.</p> <p>Maximum Tracers cannot be less than the "Number Sent", system needs to validate the same.</p>	
Number Sent	<p>Number Sent is defaulted by the System with the value, where the number of tracers sent so far. And it cannot be greater than the "Maximum Tracers".</p>	
Start Days	<p>Specify the number of days after which the tracer has to be sent from the Tracer Start date. It should be positive numeric value.</p>	
Last Sent On	<p>Read only field.</p> <p>Tracer last sent date is defaulted by the system.</p>	
Medium	<p>Select the medium in which the Tracer has to be generated. It lists all the possible mediums maintained in the system.</p> <p>The options are:</p> <ul style="list-style-type: none"> • SWIFT MAIL 	
Frequency	<p>Specify the medium in which the Tracer has to be generated. It should be positive numeric value.</p>	
Template ID	<p>Specify the template ID or click 'Search' to search and select the template ID in which the tracer has to be generated from the lookup.</p> <p>It is a lookup which lists all the possible templates maintained in the system.</p> <p>Template ID is nothing but the data that goes in Tag 79 in MT799.</p> <p>This template ID is applicable only for medium 'SWIFT'</p> <p>Template lookup displays all the template ids applicable for the given Tracer Code.</p>	
Action	<p>Click the Edit icon to edit the tracer details.</p>	

Preview Message


Based on details captured in the previous screen, the preview message simulated from the back office and the user can view the message.

Field	Description	Sample Values
Preview SWIFT Message		
Language	Read only field. English is set as default language for the preview	
Message Type	Select the message type.	
Message Status	Read only field. Display the message status of draft message of guarantee details.	
Repair Reason	Read only field. Display the message repair reason of draft message of guarantee details.	
Preview Message	Display a preview of the draft message.	
Preview Mail Device		
Language	Read only field. English is set as default language for the preview	
Advice Type	Select the advice type.	
Message Status	Read only field. Display the message status of advice message of guarantee details.	

Field	Description	Sample Values
Repair Reason	Read only field. Display the message repair reason of advice message of guarantee details.	
Preview Message	Display a preview of the advice.	

Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	Click the Documents icon to View/Upload the required documents. Application will display the mandatory and optional documents.  Note Not applicable for STP of SWIFT MT 765.	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Customer Instruction	Click to view/ input the following <ul style="list-style-type: none"> • Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. • Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to specify the clarification details for requests received online.	

Field	Description	Sample Values
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> • R1- Documents missing • R2- Signature Missing • R3- Input Error • R4- Insufficient Balance/Limits • R5 - Others. 	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	<p>Cancel the Lodge Claim Guarantee Issuance Data Enrichment inputs.</p>	
Back	<p>On clicking the Back, system should move the task to the previous segment.</p>	
Next	<p>Task will get moved to next logical stage of Lodge Claim Guarantee Issuance.</p> <p>If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.</p>	
Save & Close	<p>Save the information provided and holds the task in you queue for working later.</p> <p>This option will not submit the request</p>	

Settlement Details

Provide the settlement details based on the description in the following table:

The screenshot displays the Oracle Settlement Details application. At the top, there's a navigation bar with tabs like 'Clarification Details', 'Documents', 'Remarks', 'Overrides', 'Customer Instruction', 'Incoming Message', and 'View Undertaking'. Below this is a table of settlement components. The table has columns for Component, Currency, Debit/Credit, Account, Account Description, Account Currency, Netting Indicator, and Current Event. Below the table, there are several detail panels: 'AGUIR_COMM_LIQD - Party Details' (including Transfer Type, Ordering Institution, and Beneficiary Institution), 'Payment Details' (with fields for Sender to Receiver 1-4), and 'Remittance Information' (with fields for Payment Detail 1-4).

Component	Currency	Debit/Credit	Account	Account Description	Account Currency	Netting Indicator	Current Event
AGUIR_COM1_LIQD	GBP	Debit	0322040001	Air Arabia	AED	No	No
AGUIR_COMM_LIQD	AED	Debit	0322040001	Air Arabia	AED	No	No
AGUIS_COM1_LIQD	GBP	Debit	0322040001	Air Arabia	AED	No	No
AGUIS_COMM_LIQD	GBP	Debit	0322040001	Air Arabia	AED	No	No
AVL_SET_LCAMT	AED	Debit	0322040001	Air Arabia	AED	No	No
AVL_SET_LCAMTEQ	AED	Credit	0322040001	Air Arabia	AED	No	No
CLAIM_CUST_AMT	AED	Debit	0322040001	Air Arabia	AED	No	No
CLAIM_SETTLE_AMT	AED	Credit	0322050002	Aldar Properties	AED	No	No
COLLAMT_OS	AED	Debit	0322040001	Air Arabia	AED	No	No
COLLAMT_OSEQ	AED	Credit	0322040001	Air Arabia	AED	No	No

Field	Description	Sample Values
Current Event	The user can select the check box to populate the settlement details of the current event associated with the task. On De-selecting the check box, the system list all the accounts under the settlement details irrespective of the current event.	
Component	Components gets defaulted based on the product selected.	
Currency	Application displays the default currency for the component.	
Debit/Credit	Application displays the debit/credit indicators for the components.	
Account	Application Displays the account details for the components.	
Account Description	Application displays the description of the selected account.	
Account Currency	Application defaults the currency for all the items based on the account number.	
Netting Indicator	Application displays the applicable netting indicator.	
Current Event	System displays the current event as Y or N.	

On click of any component in the grid, the application displays Party Details, Payment Details and Remittance Information.

Party Details

Provide the party details based on the description in the following table:

Field	Description	Sample Values
Transfer Type	Select the transfer type from the drop list: <ul style="list-style-type: none"> • Customer Transfer • Bank Transfer for own account • Direct Debit Advice • Managers Check • Customer Transfer with Cover • Bank Transfer • None 	
Charge Details	Select the charge details for the transactions: <ul style="list-style-type: none"> • Beneficiary All Charges • Remitter Our Charges • Remitter All Charges 	
Netting Indicator	Select the netting indicator for the component: <ul style="list-style-type: none"> • Yes • No 	
Ordering Customer	Select the ordering customer from the LOV.	
Ordering Institution	Select the ordering institution from the LOV.	
Senders Correspondent	Select the senders correspondent from the LOV.	
Receivers Correspondent	Select the receivers correspondent from the LOV.	
Intermediary Institution	Select the intermediary institution from the LOV.	
Account with Institution	Select the account with institution from the LOV.	
Beneficiary Institution	Select the beneficiary institution from the LOV.	
Ultimate Beneficiary	Select the ultimate beneficiary from the LOV.	
Intermediary Reimbursement Institution	Select the intermediary reimbursement institution from the LOV.	
Receiver	Click Search to search and select the receiver.	

Payment Details

Provide the Payment Details based on the description in the following table:

Field	Description	Sample Values
Sender to Receiver 1	Provide the sender to receiver message.	
Sender to Receiver 2	Provide the sender to receiver message.	
Sender to Receiver 3	Provide the sender to receiver message.	

Field	Description	Sample Values
Sender to Receiver 4	Provide the sender to receiver message.	
Sender to Receiver 5	Provide the sender to receiver message.	
Sender to Receiver 6	Provide the sender to receiver message.	


Remittance Information

Provide the Payment Details based on the description in the following table:

Field	Description	Sample Values
Payment Detail 1	Provide the payment details.	
Payment Detail 2	Provide the payment details.	
Payment Detail 3	Provide the payment details.	
Payment Detail 4	Provide the payment details.	

Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p> <div style="text-align: center;">  <p>Note</p> <p>Not applicable for STP of SWIFT MT 765.</p> </div>	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	

Field	Description	Sample Values
Customer Instruction	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> • Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. • Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to specify the clarification details for requests received online.	
Reject	<p>On click of Reject, user must select a Reject Reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> • R1- Documents missing • R2- Signature Missing • R3- Input Error • R4- Insufficient Balance/Limits • R5 - Others. <p>Select a Reject code and give a Reject Description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> • R1- Documents missing • R2- Signature Missing • R3- Input Error • R4- Insufficient Balance/Limits • R5 - Others. 	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	

Field	Description	Sample Values
Cancel	Cancel the Lodge Claim Guarantee Issuance Data Enrichment inputs.	
Back	On clicking the Back, system should move the task to the previous segment.	
Next	Task will get moved to next logical stage of Guarantee Amendment Advise. If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.	
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	

Summary

User can review the summary of details updated in Data Enrichment stage for claim logged under Guarantee / SBLC Issued request.

Log in to Oracle Banking Trade Finance Process Management (OBTFFPM) system to see the Summary tiles. The tiles must display a list of important fields with values.

The screenshot shows the Oracle Banking Trade Finance Process Management (OBTFFPM) system interface. The top navigation bar includes the Oracle logo, user information (ENTITY_ID1, ENTITY_L...), and the current date (Aug 3, 2023). The main header displays the request details: "Lodge Claim - Guarantee Issued DataEnrichment :: Application No.- 032GTEC000167820".

The Summary page is divided into several sections:

- Main:** Booking Date : 2023-08-03, Submission Mode : Desk, Amount : AED 100.
- Claim Details:** Demand Type : Settle, New ExpiryDate, Intermediary.
- Document Details:** Document 1, Document 2.
- Additional Fields:** Click here to view Additional fields.
- Advices:** Advice 1 : GUA_CLAIM_AD..., Advice 2 : PAYMENT_MESS...
- Commission, Charges and taxes:** Charge : GBP 50.00, Commission, Tax, Block Status : Not Initiated.
- Preview Messages:** Language : ENG, Preview Message.
- Settlement Details:** Component : LCGCLM_LIQD, Account Number : 0322040001, Currency : GBP.
- Party Details:** Beneficiary : Aldar Proper..., Applicant : Air Arabia.
- Compliance:** KYC : Not initiate..., Sanctions : Not initiate..., AML : Not initiate...
- Accounting Details:** Event : GCLM, AccountNumber : 0322040001, Branch : 032.
- Tracer Details:** Tracer Code, Required, Medium, Frequency.

The bottom of the page features a navigation bar with buttons: Audit, Request Clarification, Reject, Refer, Hold, Cancel, Save & Close, Back, Next, and Submit.

Tiles Displayed in Summary

- Main Details - User can view the application details and Guarantee/ Standby details. User can modify the details if required.
- Claim Details - User can view the claim details.
- Documents Details- User can view the Document details.
- Additional Fields - User can view the additional fields.
- Advices - User can view the advices details.
- Commission, tax and Charges - User can view the details provided for charges. User can modify the details if required.

- Preview Messages - User can drill down to view the message preview, legal verification and customer draft confirmation details. The message preview screen has the Legal Verification details.
- Settlement Details - User can view the settlement details.
- Party Details - User can view the party details like beneficiary, advising bank etc.
- Compliance - User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.
- Accounting Details - User can view the accounting entries.




Note

When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message “Value Date is different from Transaction Date for one or more Accounting entries.

- Tracer Details - User can view the tracer details.

Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Clarification Details	Clicking the button opens a detailed screen, user can see the clarification details in the window and the status will be Clarification Requested.	
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p>  <p>Note Not applicable for STP of SWIFT MT 765.</p>	
Remarks	Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.	
Overrides	Click to view the overrides accepted by the user.	
Customer Instruction	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> • Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. • Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	

Field	Description	Sample Values
Incoming Message	Clicking this button allows the user to see the message in case of STP of incoming MT 765.	
View Undertaking	Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.	
Request Clarification	User should be able to specify the clarification details for requests received online.	
Reject	<p>On click of Reject, user must select a Reject Reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> • R1- Documents missing • R2- Signature Missing • R3- Input Error • R4- Insufficient Balance/Limits • R5 - Others. <p>Select a Reject code and give a Reject Description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	
Refer	<p>On click of Refer, user will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> • R1- Documents missing • R2- Signature Missing • R3- Input Error • R4- Insufficient Balance/Limits • R5 - Others. 	
Hold	<p>The details provided will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Cancel	Cancel the Lodge Claim Guarantee Issuance Data Enrichment inputs.	
Next	<p>Task will get moved to next logical stage of Lodge Claim Guarantee Issuance.</p> <p>If mandatory fields have not been captured, system will display an error message until the mandatory fields data are provided.</p>	
Back	On clicking the Back, system should move the task to the previous segment.	

Field	Description	Sample Values
Save & Close	Save the information provided and holds the task in you queue for working later. This option will not submit the request	

Multi Level Approval

This stage allows the approver user to approve a Claim Lodged under Guarantee Issued Transaction.

Log in into OBTFPM application and open the task to see the summary tiles. The tiles should display a list of important fields with values. User must be able to drill down from summary Tiles into respective data segments to verify the details of all fields under the data segment.

In case of MT 765, Approval stage processing is same as in Offline Processing for Guarantee Claim.



Note

The user can simulate/recalculate charge details and during calling the handoff, if handoff is failed with error the OBTFM displays the Handoff failure error during the Approval of the task.

Re-Key Authorization

The application will request approver for few critical field values as an authorization step. If the values captured match with the values available in the screen, system will allow user to open the transaction screens for further verification. If the re-key values are different from the values captured, then application will display an error message.

Open the task and re-key some of the critical field values from the request in the Re-key screen. Some of the fields below will dynamically be available for re-key.:

-
- Claim Amount
- Currency

Re-key is applicable to the first approver in case of multiple approvers. All approvers will however be able see the summary tiles and the details in the screen by drill down from tiles.

Transaction Number	Stage	Application Date	Branch	Customer Number
TEC000017473	Approval Task Level 1	21-06-13	PK2	001044
TEC000017466	Registration	21-06-13	PK2	001044
TEI000017462	Registration	21-06-13	PK2	001044
TEI000017461	Registration	21-06-13	PK2	001044
TEI000017439	Approval Task Level 1	21-06-13	PK2	001044
TEI000017437	Registration	21-06-13	PK2	001044
TEI000017436	DataEnrichment	21-06-13	PK2	001044
TEI000017435	DataEnrichment	21-06-13	PK2	001044
TEA000017356	Approval Task Level 1	21-06-13	PK2	001044
TB0000017357	KYC Exceptional approval	21-06-13	PK2	001204

Summary

Main		Claim Details	Document Details	Additional Fields	Advices
Booking Date : 2021-06-13	Demand Type : S	Document 1 :	Click here to view :	Advice 1 : GUA_ACK_ADVI...	
Submission Mode : Desk	New ExpiryDate :	Document 2 :	Additional fields :	Advice 2 : GUA_CLAIM_AD...	
Amount : GBP 100	Intermediary :			Advice 3 : TRADE_ENVELO...	
Limits and Collaterals	Commission, Charges and taxes	Preview Messages	Settlement Details	Party Details	
Contribution Currency :	Charge : GBP 50.00	Language : ENG	Component : OTHBKNKCHG LL...	Advising Bank : CITIBANK IRE...	
Contribution Amount :	Commission :	Preview Message : -	Account Number : PK2001044001...	Beneficiary : MARKS AND SP...	
Limit Status : Not Verified	Tax :		Currency : GBP	Applicant : GOODCARE PLC	
Collateral Currency :	Block Status : Failed				
Collateral Contr. :					
Collateral Status : Not Verified					
Compliance	Accounting Details	Exception(Approval)	Tracer Details		
KYC : Not Initiate...	Event : GCLM	AmountBlockKYC : EXCEPTION	Tracer Code : GUA_CLM_TRAC...		
Sanctions : Verified	AccountNumber : 313100003	PLEASE VISIT : -	Required : No		
AML : Verified	Branch : PK2	REMARKS FOR MORE DETAILS	Medium :		
			Frequency :		

Tiles Displayed in Summary

- Main - User can view the application details and Guarantee/ Standby details. User can modify the details if required.
- Claim Details - User can view the claim details.
- Documents Details- User can view the Document details.
- Additional Fields - User can view the additional fields.
- Advices - User can view the advices details.
-
- Commission, tax and Charges - User can view the details provided for charges. User can modify the details if required.
- Preview Messages - User can drill down to view the message preview, legal verification and customer draft confirmation details. The message preview screen has the Legal Verification details.
- Settlement Details - User can view the settlement details.
- Party Details - User can view the party details like beneficiary, advising bank etc.
- Compliance - User can view compliance details. The status must be verified for KYC and to be initiated for AML and Sanction Checks.
- Accounting Details - User can view the accounting entries.




Note

When the Value Date is different from the Transaction Date for one or more accounting entries, system displays an Alert Message "Value Date is different from Transaction Date for one or more Accounting entries.

- Exception (Approval) - User can view the exception (Approval) details.
- Tracer Details - User can view the tracer details.

Action Buttons

Use action buttons based on the description in the following table:

Field	Description	Sample Values
Documents	<p>Click the Documents icon to View/Upload the required documents.</p> <p>Application will display the mandatory and optional documents.</p>  <p>Note Not applicable for STP of SWIFT MT 765.</p>	
Remarks	<p>Click the Remarks icon to view the remarks captured as part of Registration stage and also can input Remarks, which can be seen by other users.</p>	
Overrides	<p>Click to view the overrides accepted by the user.</p>	
Customer Instruction	<p>Click to view/ input the following</p> <ul style="list-style-type: none"> • Standard Instructions – In this section, the system will populate the details of Standard Instructions maintained for the customer. User will not be able to edit this. • Transaction Level Instructions – In this section, OBTFPM user can input any Customer Instructions received as part of transaction processing. This section will be enabled only for customer initiated transactions. 	
Incoming Message	<p>Clicking this button allows the user to see the message in case of STP of incoming MT 765.</p>	
View Undertaking	<p>Clicking this button allows the user to view the underlying Guarantee/SBLC from the back office system.</p>	
Reject	<p>On click of Reject, user must select a reject reason from a list displayed by the system.</p> <p>Reject Codes:</p> <ul style="list-style-type: none"> • R1- Documents missing • R2- Signature Missing • R3- Input Error • R4- Insufficient Balance/Limits • R5 - Others. <p>Select a Reject code and give a reject description.</p> <p>This reject reason will be available in the remarks window throughout the process.</p>	

Field	Description	Sample Values
Hold	<p>The details provided will be registered and status will be on hold.</p> <p>This option is used, if there are any pending information yet to be received from applicant.</p>	
Refer	<p>User will be able to refer the task back to the Data Enrichment user. User must select a Refer Reason from the values displayed by the system.</p> <p>Refer Codes:</p> <ul style="list-style-type: none"> ● R1- Documents missing ● R2- Signature Missing ● R3- Input Error ● R4- Insufficient Balance- Limits ● R5 - Others 	
Approve	<p>On approve, application must validate for all mandatory field values, and task must move to the next logical stage. If there are more approvers, task will move to the next approver for approval. If there are no more approvers, the transaction is handed off to the back end system for posting.</p>	

A

Additional Details	20
Action Buttons	27
Limits & Collateral	22
Additional Fields	14
Action Buttons	14
Advices	16
Action Buttons	17
Application Details	5

B

Benefits	1
----------------	---

C

Charge Details	25
Commission	26
Commission Details	26
Common Initiation Stage	2
Action Buttons	3

D

Data Enrichment	9
Data Enrichment - Summary	28
Action Buttons	29

K

Key Features	1
--------------------	---

L

Limit and Collateral	21
Collateral Details	24
Limits Details	22

M

Main Details	12
Action Buttons	13
Application Details	12
Guarantee Details	12
Miscellaneous	8
Multi	31
Multi Level Approval	31
Action Buttons	32
Summary	31

O

Overview	1
----------------	---

P

Preview	19
Action Buttons	19

R

Registration	2, 3
Action Buttons	9
Application Details	5
Guarantee Details	6
Miscellaneous	8

T

Tax Details	27
-------------------	----

References

For more information on any related features, you can refer to the following documents:

- Getting Started User Guide
- Common Core User Guide

Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

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